



To: Bay Area UASI Approval Authority
From: Janell Myhre, Regional Program Manager
Date: August 10, 2017
Re: Item 5: Stakeholder Feedback Report

Staff Recommendation:

No recommendation

Action or Discussion Items:

Discussion, Possible Action

Background:

As part of the annual program planning process, the UASI program team conducts multi-agency meetings across the region to discuss stakeholder priorities. Views on how the Bay Area UASI team can assist in achieving these goals, as well as the impact of past Bay Area UASI initiatives and efforts are discussed. This information is used to better scope projects and ensure Bay Area UASI funds are spent to effectively address identified gaps and build related capabilities.

These conversations are planned annually in the spring with all Bay Area UASI jurisdictions. Stakeholder participation includes local jurisdiction leadership staff from Law Enforcement, Fire, Emergency Management and regional Public and Medical Health agencies.

Discussion:

At the November 10, 2016 Approval Authority meeting, a briefing was provided on the October 2016 multi-agency meetings. Over the past several months, the Bay Area UASI Regional Program Manager has reached out to OES Managers across the region to review and update stakeholder input to ensure local government needs are being met.

Overall, OES Managers felt the multi-agency meetings were a valuable process and they fostered good discussions. The majority of the jurisdictions' objectives from October 2016 remained the same and they looked forward to meeting again in April 2018.

During the recent stakeholder outreach discussions, the following general themes emerged:

- The July 2017 local Operational Area and core city care and shelter tabletop exercises should result in a successful region-wide Yellow Command exercise in September. This work is providing valuable input into city and operational area planning, as well as re-building American Red Cross relationships.
- Advances have been made in building local communications and technology capability gaps.
 - WebEOC boards have been developed, deployed, and trained for in areas such as EOC status, road closures, statewide key contacts, shelter locations, and related details.
 - A Bay Area Mass Notification Conference is planned for spring 2018 with a focus on sharing best practices, providing vendor training, and lessons learned from state and national experts.
 - Better integration of urban areas' interoperable communications planning and governance has occurred with rural counties, such as Monterey and Solano.
- Emergency plans can sometimes be too theoretic. Simplifying planning documents for use as EOC operational tools during the first 24-72 hours will be helpful. A number of stakeholders see a need for pre-populated mission and resource requests and pre-scripted notification and warning messages.

Next Steps:

The Bay Area UASI program team will use this feedback as continuing input to regional project activities. The next cycle of formal Bay Area UASI program stakeholder outreach meetings are planned for spring 2018. Findings from these meetings will be reported to the Approval Authority in July 2018.